



April 7, 2009

ClearOne Announces ClearOneXpress(TM)

ClearOne launches Web-based customer service portal to enable partners to conduct ClearOne business at any time.

SALT LAKE CITY, April 7 /PRNewswire-FirstCall/ -- ClearOne (Nasdaq: CLRO), the leading provider of high performance audio conferencing solutions, today announced the launch of ClearOneXpress, its new Web-based customer service portal. It is designed to provide distributor, dealer and end customer partners with the ability to conduct ClearOne business at their convenience - 24 hours a day, 7 days a week, 365 days a year.

ClearOneXpress will enable authorized ClearOne distribution partners to perform activities such as place product orders, check shipping status, print invoices and make payments online. ClearOne dealer and end customer partners will be able to conduct activities such as request and check status of RMAs, view current promotions and conduct "Live Chat" sessions with ClearOne Customer Service Representatives. Based upon each partner's status, partner users will have a menu of activities available to them.

"ClearOneXpress was designed to give our partners the ability to easily and securely take care of their own immediate needs - 24 hours a day, 7 days a week, 365 days a year," said Joe Sorrentino, Executive Vice President of Worldwide Sales at ClearOne. "We are always looking for ways to further improve our best of class customer service. ClearOneXpress can be used as a single point of contact to consolidate all transactions into one user friendly and efficient interface."

To guarantee security and reliability, ClearOneXpress utilizes viaKLIX™, the Merchant Services Organization software of NOVA™ Information Systems. And to guarantee superior service levels, ClearOneXpress is designed with automatic escalation alerts to ClearOne management. For partners who prefer to interact directly by phone during normal ClearOne business hours, there is a staff of Customer Service Representatives ready to take calls.

ClearOneXpress will be available in the U.S. and Canada April 7, 2009, with roll-out in other regions to follow. For more information regarding ClearOneXpress please contact ClearOne Customer Service at sales@clearone.com or 800-707-6994.

About ClearOne

ClearOne Communications Inc. is a communications solutions company that develops and sells audio conferencing systems and related products for audio, video and web conferencing applications. The reliability, flexibility and performance of ClearOne's comprehensive solutions create a natural communications environment that saves organizations time and money by enabling more effective and efficient communication. For additional information, access www.clearone.com.

ClearOne Contact:

Mary Evans

801-303-3582

mary.evans@clearone.com

<http://www.b2i.us/irpass.asp?BzID=509&to=ea&s=0>

SOURCE ClearOne