## FORM 10-Q

```
(Mark One)
```

[X] Quarterly Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

$$
\text { For the quarterly period ended September 30, } 2001
$$

OR
[ ] Transition Report Pursuant to Section 13 or $15(\mathrm{~d})$ of the Securities Exchange Act of 1934

For the transition period from $\qquad$ to $\qquad$

Commission file number: 0-17219

GENTNER COMMUNICATIONS CORPORATION

Exact name of registrant as specified in its charter)

Utah
(State or other jurisdiction of incorporation or organization)

1825 Research Way, Salt Lake City, Utah
(Address of principal executive offices)

87-0398877
(IRS Employer Identification No.)

84119
(Zip Code)

Registrant's telephone number, including area code: (801) 975-7200
$\qquad$
(Former name, former address and former fiscal year, if changed since last report.)

Indicate by check whether the issuer (1) filed all reports required to be filed by Section 13 or $15(d)$ of the Securities Exchange Act during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

## [X] Yes [ ] No

Indicate the number of shares outstanding of each of the issuer's classes of common stock as of the latest practicable date.

```
Class of Common Stock
    November 1, 2001
    $0.001 par value
    8,640,578 shares
```

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## GENTNER COMMUNICATIONS CORPORATION

## CONSOLIDATED BALANCE SHEETS

|  |  | $\begin{gathered} \text { (Unaudited) } \\ \text { September 30, } \\ 2001 \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2001 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: |
| ASSETS |  |  |  |  |
| Current assets: |  |  |  |  |
| Cash and cash equivalents | \$ | 7,920,726 | \$ | 6,852,243 |
| Accounts receivable, net |  | 8,849,114 |  | 7,212,970 |
| Note receivable - current portion |  | 164,174 |  | 71,423 |
| Inventory |  | 3,740,761 |  | 4,132, 034 |
| Deferred tax assets |  | 247,402 |  | 247,402 |
| Prepaid expenses. |  | 693, 378 |  | 779,648 |
| Total current assets. |  | 21,615,555 |  | 19,295,720 |
| Property and equipment, net |  | 3,810,882 |  | 3,696,615 |
| Goodwill, net |  | 2,586,701 |  | 2,633,732 |
| Note receivable - long term portion. |  | 1,661, 626 |  | 1,716,477 |
| Other intangible assets, net. |  | 161, 215 |  | 181, 722 |
| Deposits and other assets. |  | 73,301 |  | 73,357 |
| Total assets. | \$ | 29, 909, 280 | \$ | 27,597,623 |

## LIABILITIES AND SHAREHOLDERS' EQUITY

Current liabilities:
Accounts payable................................................... \$

| Income tax payable.... Other accrued expenses |
| :---: |
|  |  |

583, 093
410, 565
410,565
966, 365
136, 366
Total current liabilities

Capital lease obligations
31, 081
746,000
3,848, 258

## \$ 568,782

410, 416
421, 749
719,112
181,827

2,301, 886

48, 227
746, 000
3,096,113
Shareholders' equity:
Common stock, 50,000,000 shares authorized
par value $\$ .001,8,630,978$ and
8,617,978 shares issued and outstanding
at September 30, 2001 and June 30, 2001, respectively.... 8,631
Additional paid-in capital................................ $9,110,492$
Retained earnings
492

Total shareholders' equity
26, 061, 022

Total liabilities and shareholders' equity \$ 29,909,280
\$ 27,597, 623
8,962,699
15,530,193
24,501,510

## GENTNER COMMUNICATIONS CORPORATION

## CONSOLIDATED STATEMENTS OF INCOME

(Unaudited)
Three Months Ended September 30,

2000

Product sales
1-800 LETS MEET(R)sales
Total net sales
Cost of goods sold - products..............................................
Cost of goods sold - 1-800 LETS MEET(R)
Total cost of goods sold

Gross profit
6,638,406
59. 2\%

Operating expenses:
Marketing and selling
General and administrative...............................................
Product development
2,469,427
22.0\%
11.4\%
6.7\%

Total operating expenses

Operating income
2,137,361
19.1\%

Other income (expense)
Interest income.
Interest expense
$(5,034)$ 29,989
$0.9 \%$
Other, net
Gain on foreign currency transactions
$0.3 \%$

Total other income (expense)

Income from continuing operations before income taxes........
Provision for income taxes

| $2,282,287$ | $20.4 \%$ |
| ---: | ---: |
| 870,581 | $7.8 \%$ |
| ----------- | --9 |
| $1,411,706$ | $12.6 \%$ |

Income from continuing operations
1,411,706
12.6\%

| \$ 7,177,723 | 76.9\% |
| :---: | :---: |
| 2,155,273 | 23.1\% |
| 9,332,996 | 100.0\% |
| 2,636,143 | 36.7\% |
| 1,129,409 | 52.4\% |
| 3,765,552 | 40.3\% |
| 5,567,444 | 59.7\% |
| 1,912,087 | 20.5\% |
| 1,091,074 | 11.7\% |
| 484,895 | 5.2\% |
| 3,488, 056 | 37.4\% |


| 73,892 | 0.8\% |
| :---: | :---: |
| $(12,673)$ | (0.1)\% |
| 2,860 | 0.0\% |
| -- | 0.0\% |
| 64,079 | 0.7\% |
| 2,143,467 | 23.0\% |
| 799,513 | 8.6\% |
| 1,343,954 | 14.4\% |

Income from discontinued operations, net of applicable taxes
of $\$ 110,487$ in 2000

|  | -- | 185,724 |  |
| :---: | :---: | :---: | :---: |
| \$ 1, 411, 706 |  | \$ 1,529, 678 |  |
|  | ==== |  | === |
| \$ | 0.16 | \$ | 0.16 |
| \$ | 0.16 | \$ | 0.15 |
| \$ | 0.00 | \$ | 0.02 |
| \$ | 0.00 | \$ | 0.02 |
| \$ | 0.16 | \$ | 0.18 |
| \$ | 0.16 | \$ | 0.17 |

Diluted earnings per common share
\$

## GENTNER COMMUNICATIONS CORPORATION

## CONSOLIDATED STATEMENTS OF CASH FLOWS



# GENTNER COMMUNICATIONS CORPORATION 

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS
September 30, 2001
(Unaudited)

## 1. Basis of Presentation

The accompanying unaudited financial statements have been prepared in accordance with accounting principles generally accepted in the United States for interim financial information and with the instructions to Form 10-Q of Regulation S-X. Accordingly, certain information and footnote disclosures normally included in complete financial statements have been condensed or omitted. These financial statements should be read in conjunction with the financial statements and footnotes thereto included in the Company's 2001 Annual Report on Form 10-K.

In the opinion of management, all adjustments (consisting of normal recurring adjustments) considered necessary for a fair presentation have been included. The results of operations for interim periods are not necessarily indicative of the results of operations to be expected for the full year.

In July 2001, the FASB issued SFAS No. 141, "Business Combinations." SFAS 141 establishes new standards for accounting and reporting requirements for business combinations and supersedes APB Opinion No. 16, "Business Combinations" and SFAS No. 38, "Accounting for Preacquisition Contingencies of Purchased Enterprises." SFAS No. 141 requires that the purchase method of accounting be used for all business combinations initiated after June 30, 2001. Use of the pooling-of-interest method is now prohibited. The statement applies to any business combinations accounted for using the purchase method for which the date of acquisition is July 1, 2001 or later, modifies the criteria for recognizing intangible assets and expands disclosure requirements. The Company is continuing to evaluate the impact of this statement on its financial statements.

In July 2001, the FASB issued SFAS No. 142, "Goodwill and Other Intangible Assets" which addresses financial accounting and reporting for acquired goodwill and other intangible assets and supersedes APB Opinion No. 17, "Intangible Assets." SFAS No. 142 eliminates amortization of goodwill and intangible assets with indefinite lives and instead sets forth methods to periodically evaluate goodwill for impairment. SFAS No. 142 provides guidance for testing goodwill and intangible assets that will not be amortized for impairment. The amortization provisions of Statement 142 apply to goodwill and intangible assets acquired after June 30, 2001. With respect to goodwill and intangible assets acquired prior to July 1, 2001, companies are required to adopt Statement 142 in their fiscal year beginning after December 15, 2001 (i.e., January 1, 2002 for calendar year companies). Early adoption is permitted for companies with fiscal years beginning after March 15, 2001 provided that their first quarter financial statements have not been issued. The Company plans to adopt this statement on July 1, 2002 and, as such, the Company is continuing to evaluate the impact of this statement on its financial statements.

In August 2001, the FASB issued SFAS No. 144, "Accounting for the Impairment or Disposal of Long-Lived Assets." This Statement addresses financial accounting and reporting for the impairment or disposal of long-lived assets. This Statement supersedes FASB Statement No. 121, "Accounting for the Impairment of Long-Lived Assets and for Long-Lived Assets to be Disposed Of," and the accounting and reporting provisions of APB Opinion No. 30, "Reporting the Results of Operations and Reporting the Effects of Disposal of a Segment of a Business, and Extraordinary, Unusual, and Infrequently Occurring Events and Transactions," for the disposal of a segment of a business (as previously defined in that opinion). This Statement also amends ARB No. 51, "Consolidated Financial Statements," to eliminate the consolidation for a subsidiary for which control is likely to be temporary. The Company is required to adopt SFAS No. 144 effective July 1, 2002. The Company is currently evaluating the impact of this statement on its financial statements.

## 2. Earnings Per Common Share

The following table sets forth the computation of basic and diluted net income per share:

|  | Three m Sept | ths ended ber 30, |
| :---: | :---: | :---: |
|  | 2001 | 2000 |
|  | ---- | ---- |
| Numerator: |  |  |
| Income from continuing operations | \$1, 411, 706 | \$1, 343, 954 |
| Income from discontinued operations | -- | 185, 724 |
| Net income. | \$1, 411, 706 | \$1,529,678 |
| Denominator: |  |  |
| Denominator for basic net income per share - weighted average shares. | 8,608,479 | 8,555,835 |
| Dilutive common stock equivalents using treasury stock method. | 451, 833 | 226, 063 |
| Denominator for diluted net income per share - weighted average shares. | 9, 060, 312 | 8,781,898 |
| Basic net income per share: |  |  |
| Continuing operations. | \$ 0.16 | \$ 0.16 |
| Discontinued operations | 0.00 | 0.02 |
| Basic net income per share. | \$ 0.16 | \$ 0.18 |
| Diluted net income per share: |  |  |
| Continuing operations. | \$ 0.16 | \$ 0.15 |
| Discontinued operations | 0.00 | 0.02 |
| Diluted net income per share. | \$ 0.16 | \$ 0.17 |

## 3. Comprehensive Income

As of July 1, 1998, the Company adopted Statement of Financial Accounting Standards No. 130, "Reporting Comprehensive Income." Comprehensive income for the three-month periods ended September 30, 2001 and 2000 was equal to net income

## 4. Use of Estimates

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts in the financial statements and these accompanying notes. Actual results could differ from those estimates.

## 5. Inventory

Inventory is summarized as follows:

|  | $\begin{gathered} \text { (Unaudited) } \\ \text { September 30, } \\ 2001 \end{gathered}$ | $\begin{aligned} & \text { June } 30, \\ & 2001 \end{aligned}$ |
| :---: | :---: | :---: |
| Raw Materials | \$ 1,982, 248 | \$ 2, 500, 098 |
| Work in progress | 102, 085 | 195,149 |
| Finished Goods | 1,656,428 | 1,436,787 |
| Total inventory | \$ 3,740, 761 | \$ 4, 132, 034 |

Total inventory is net of a reserve for obsolete and slow-moving inventory of $\$ 307,000$ at September 30, 2001 and $\$ 226,000$ at June 30, 2001.

## 6. Stock Options

The following table shows the changes in stock options outstanding.

|  | Number of Shares | Weighted Average Exercise Price |
| :---: | :---: | :---: |
| Options outstanding as of June 30, 2001 | 1,750,798 | \$ 8.37 |
| Options granted | 250, 000 | \$ 11.47 |
| Options exercised | (18, 000) | \$ 11.15 |
| Options expired \& canceled | $(25,000)$ | \$ 14.00 |
| Options outstanding as of September 30, 2001 | 1,957,798 | \$ 8.67 |

## 7. Segment Reporting

As a result of the sale of the remote control product line, the Company has changed how it evaluates its operations internally, resulting in a change in its reported segments from its Form 10-Q for the first quarter of fiscal 2001. Subsequent to the disposal, the Company operates in two distinct segments Products and 1-800 LETS MEET(R). The Products segment includes products for conferencing, sound reinforcement, broadcast telephone interface, assistive listening applications and technical services related to our products. The 1-800 LETS MEET(R) segment includes operator-assisted conferencing; on-demand, reservationless conference calling; Webconferencing; and audio and video streaming. Information for the prior years has been restated to conform to this new method of evaluating segments and to show continuing and discontinued operations.

The accounting policies of the reportable segments are the same as those described in the summary of significant accounting policies included in the Company's 2001 Annual Report on Form 10-K.

The Company's reportable segments are strategic business units that offer products and services to satisfy different customer needs. They are managed separately because each segment requires focus and attention on its market and distribution channel.

The following table summarizes the segment information:

|  | 1-800 LETS | Company |
| :---: | :---: | ---: |
| Products | MEET(R) | Totals |
| $------------------~$ |  |  |

Quarter Ended September 30, 2001:

## Net sales

Cost of goods sold
Gross profit
Marketing and selling
General and administrative
Product development
Total operating expenses
Operating income
Other income
Income from continuing operations
before income taxes
Provision for income taxes

$1,525,913$
611,448
\$ 11,220,383
4,581, 977
----------
6, 638,406
2,469,427
1,279,667
751, 951
$----------1, ~$
2,137,361
144, 926

2,282,287
$(870,581)$
\$ 1, 411, 706
==========

| Net sales | \$ 7,177,723 | \$ 2,155, 273 | \$ 9,332,996 |
| :---: | :---: | :---: | :---: |
| Cost of goods sold | 2,636,143 | 1,129,409 | 3,765,552 |
| Gross profit | 4,541,580 | 1,025,864 | 5,567,444 |
| Marketing and selling | 1,257,296 | 654,791 | 1,912,087 |
| General and administrative | 711,141 | 379,933 | 1,091,074 |
| Product development | 484,895 |  | 484,895 |
| Total operating expenses | 2,453,332 | 1,034,724 | 3,488,056 |
| Operating income | 2,088,248 | $(8,860)$ | 2,079,388 |
| Other income |  |  | 64,079 |
| Income from continuing operations before income taxes |  |  | 2,143,467 |
| Provision for income taxes |  |  | $(799,513)$ |
| Income from continuing operations |  |  | 1,343,954 |
| Income from discontinued operations, net of applicable taxes of $\$ 110,487$ |  |  | 185,724 |
| Net income |  |  | \$ 1,529,678 |

8. Subsequent Event - Purchase of Ivron Systems, Ltd.

On October 3, 2001, the Company caused its wholly owned subsidiary, Gentner Ventures, Inc., to purchase all of the issued and outstanding shares of Ivron Systems, Ltd., of Dublin, Ireland ("Ivron"). Ivron is a privately-held developer of video conferencing technology and equipment. Following the closing, Michael Peirce, the former chairman of Ivron, was appointed to Gentner's board of directors. In addition, the majority of the Ivron employees remained with the Company.

At the closing, each of the six Ivron shareholders received approximately US $\$ 1.12$ per IVron common share. There were $5,366,637$ Ivron common shares outstanding at the time. Following June 30, 2002 each former Ivron shareholder will receive approximately . 08 shares of the Company's common stock for each Ivron share previously held, provided that certain video product development contingencies are met. Thereafter, for the Company's completed fiscal years 2003 and 2004, the former Ivron shareholders may share in up to US $\$ 17,000,000$ of additional consideration provided that the Company achieves certain EPS targets.

As part of the transaction, all outstanding options to purchase Ivron shares were cancelled in consideration for an aggregate cash payment of US\$650,000 to the optionees. In addition, the former Ivron optionees who remain with Ivron are eligible to participate in a cash bonus program that will pay bonuses based on the performance of the Company in fiscal years 2003 and 2004. The maximum amount payable under this bonus program is an aggregate of US\$1,000,000.

The total value of the consideration paid was determined based on arm's length negotiations between the Company and the Ivron shareholders, that took into account a number of factors of the business including historic revenues, operating history, products, intellectual property and other factors.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS - (continued)

9. Quarterly Results of Continuing Operations (Unaudited)

A summary of unaudited quarterly results of continuing operations for the three previous fiscal years is as follows:

|  | Fiscal 2001 |  |  |
| :---: | :---: | :---: | :---: |
|  | For the Quarter Ended September 30, 2000 |  |  |
|  | Products | $\begin{gathered} \text { 1-800 LETS } \\ \text { MEET (R) } \end{gathered}$ | Totals |
| Net sales. | \$7,177, 723 | \$2,155, 273 | \$9, 332,996 |
| Cost of goods sold | 2,636,144 | 1,129,409 | 3,765,553 |
| Gross profit. | 4,541,579 | 1, 025,864 | 5,567,443 |
| Operating expenses |  |  |  |
| Marketing and selling. | 1,257,295 | 654,791 | 1,912, 086 |
| Product development | 484, 895 |  | 484,895 |
| General and administrative |  |  | 1,091, 074 |
| Total operating expenses. |  |  | 3,488, 055 |
| Operating income. |  |  | 2,079,388 |
| Other income and expenses. |  |  | 64,079 |
| Income from continuing operations before income taxes |  |  | 2,143,467 |
| Provision for income taxes. |  |  | $(799,513)$ |
| Income from continuing operations. |  |  | \$1,343,954 |
| Basic earnings per share from continuing operations.. |  |  | \$ 0.16 |
| Diluted earnings per share from continuing operations |  |  | \$ 0.15 |


|  | For | ter Ended | 31, 2000 |
| :---: | :---: | :---: | :---: |
|  | Products | $\begin{aligned} & \text { 1-800 LETS } \\ & \text { MEET(R) } \end{aligned}$ | Totals |
| Net sales | \$6,880,993 | \$2, 799,390 | \$9,680, 383 |
| Cost of goods sold. | 2,594,050 | 1,377,108 | 3,971, 158 |
| Gross profit | 4,286,943 | 1,422,282 | 5,709,225 |
| Operating expenses |  |  |  |
| Marketing and selling. | 1,323,725 | 587,760 | 1,911,485 |
| Product development. | 555,600 |  | 555,600 |
| General and administrative |  |  | 1,405,979 |
| Total operating expenses............................. |  |  | 3,873, 064 |
| Operating income. |  |  | 1,863,161 |
| Other income and expenses............................. |  |  | 118,727 |
| Income from continuing operations before income taxesProvision for income taxes....................... |  |  | 1,954,888 |
|  |  |  | $(752,477)$ |
| Income from continuing operations.................. |  |  | \$1, 202, 411 |
| Basic earnings per share from continuing operations.. |  |  | \$ 0.14 |
| Diluted earnings per share from continuing operations |  |  | \$ 0.13 |


|  | For the Quarter Ended March 31, 2001 |  |  |
| :---: | :---: | :---: | :---: |
|  | Products | $\begin{aligned} & \text { 1-800 LETS } \\ & \text { MEET(R) } \end{aligned}$ | Totals |
| Net sales. | \$6,980,329 | \$3,232, 004 | \$10, 212,333 |
| Cost of goods sold | 2,630,342 | 1,697,645 | 4,327,987 |
| Gross profit | $4,349,987$ | $1,534,359$ | 5,884,346 |
| Operating expenses |  |  |  |
| Marketing and selling. | 1,284,180 | 648,147 | 1,932,327 |
| Product development. | 720,426 |  | 720,426 |
| General and administrative |  |  | 1,133,525 |
| Total operating expenses. |  |  | 3,786, 278 |
| Operating income. |  |  | 2, 098, 068 |
| Other income and expenses |  |  | 69,277 |
| Income from continuing operations before income taxes |  |  | 2,167,345 |
| Provision for income taxes. |  |  | $(808,313)$ |
| Income from continuing operations |  |  | \$1, 359, 032 |
| Basic earnings per share from continuing operations.. |  |  | \$ 0.16 |
| Diluted earnings per share from continuing operations |  |  | \$ 0.15 |
|  | For the Quarter Ended June 30, 2001 |  |  |
|  | Products | $\begin{aligned} & \text { 1-800 LETS } \\ & \text { MEET(R) } \end{aligned}$ | Totals |
| Net sales. | \$7,150,567 | \$3, 502, 126 | \$10, 652, 693 |
| Cost of goods sold. | 2,773,420 | 1,664,944 | 4,438, 364 |
| Gross profit. | 4,377,147 | 1,837,182 | 6,214,329 |
| Operating expenses |  |  |  |
| Marketing and selling. | 1,437,434 | 559,960 | 1,997,394 |
| Product development. | 741,248 |  | 741,248 |
| General and administrative |  |  | 1,018,421 |
| Total operating expenses. |  |  | 3,757, 063 |
| Operating income. |  |  | 2,457, 266 |
| Other income and expenses. |  |  | 121, 064 |
| Income from continuing operations before income taxes |  |  | 2,578,330 |
| Provision for income taxes. |  |  | $(958,542)$ |
| Income from continuing operations................... |  |  | \$ 1, 619, 788 |
| Basic earnings per share from continuing operations.. |  |  | \$ 0.19 |
| Diluted earnings per share from continuing operations |  |  | \$ 0.18 |

Fiscal 2000

| For the Products |  | Ended Se 800 LET MEET (R) | 30, 1999 <br> Totals |
| :---: | :---: | :---: | :---: |
| \$5,199,243 | \$ | 997,584 | \$6,196,827 |
| 1,820,692 |  | 594,139 | 2,414,831 |
| 3,378,551 |  | 403,445 | 3,781,996 |
| 999,096 |  | 314,119 | 1,313,215 |
| 303,005 |  |  | 303,005 |
|  |  |  | 746,619 |
|  |  |  | 2,362,839 |
|  |  |  | 1,419,157 |
|  |  |  | 31,933 |
|  |  |  | $\begin{array}{r} 1,451,090 \\ (540,175) \end{array}$ |
|  |  |  | \$ 910,915 |
|  |  |  | \$ 0.11 |
|  |  |  | \$ 0.10 |

## For the Quarter Ended December 31, 1999

| Products | $\begin{aligned} & \text { 1-800 LETS } \\ & \text { MEET(R) } \end{aligned}$ | Totals |
| :---: | :---: | :---: |
|  |  |  |
| \$5,611, 796 | \$1,256,757 | \$6,868,553 |
| 2,075,455 | 678,211 | 2,753,666 |
| 3,536,341 | 578,546 | 4,114,887 |
| 1,019,588 | 380,013 | 1,399, 601 |
| 3 13,154 |  | 313,154 |
|  |  | 750,392 |

$\qquad$ 2,463,147
Operating income.
1,615,740
Other income and expenses
31,776
Income from continuing operations before income taxes Provision for income taxes

1,683,516
$(628,145)$
Income from continuing operations
\$1,055, 371


| $\begin{array}{r} 1,256,757 \\ 678,211 \end{array}$ | $\begin{array}{r} \$ 6,868,553 \\ 2,753,666 \end{array}$ |
| :---: | :---: |
|  |  |
| 578,546 | 4,114,887 |
| 380,013 | 1,399,601 |
|  | 313,154 |
|  | 750,392 |
|  | 2,463,147 |
|  | 1,615,740 |
|  | 31,776 |
|  | 1,683,516 |
|  | $(628,145)$ |
|  | \$1, 055,371 |

Basic earnings per share from continuing operations
\$ $\quad 0.13$
==========
Diluted earnings per share from continuing operations
\$ 0.12
$========$

|  |  | ter Ended | 1, 2000 |
| :---: | :---: | :---: | :---: |
|  | Products | $\begin{aligned} & \text { 1-800 LETS } \\ & \text { MEET(R) } \end{aligned}$ | Totals |
| Net sales. | \$5,430,536 | \$1, 667, 139 | \$7, 097, 675 |
| Cost of goods sold | 1,937,525 | 730,854 | 2,668,379 |
| Gross profit | 3,493, 011 | 936, 285 | 4,429,296 |
| Operating expenses |  |  |  |
| Marketing and selling. | 1,154,334 | 514,472 | 1,668,806 |
| Product development | 314, 610 |  | 314,610 |
| General and administrative |  |  | 779,953 |
| Total operating expenses. |  |  | 2,763,369 |
| Operating income. |  |  | 1,665,927 |
| Other income and expenses |  |  | 41, 090 |
| Income from continuing operations before income taxes |  |  | 1,707, 017 |
| Provision for income taxes. |  |  | $(637,286)$ |
| Income from continuing operations. |  |  | \$1, 069, 731 |
| Basic earnings per share from continuing operations.. |  |  | \$ 0.13 |
| Diluted earnings per share from continuing operations |  |  | \$ 0.12 |


|  | For | rter Ended | , 2000 |
| :---: | :---: | :---: | :---: |
|  | Products | $\begin{gathered} \text { 1-800 LETS } \\ \text { MEET (R) } \end{gathered}$ | Totals |
| Net sales | \$5, 984, 929 | \$1,970,429 | \$7, 955, 358 |
| Cost of goods sold. | 2,200,195 | 971, 252 | 3,171,447 |
| Gross profit. | 3,784,734 | 999,177 | 4, 783, 911 |
| Operating expenses |  |  |  |
| Marketing and selling. | 1,259,738 | 524,557 | 1,784,295 |
| Product development. | 340, 050 |  | 340, 050 |
| General and administrative |  |  | 855,161 |
| Total operating expenses. |  |  | 2,979,506 |
| Operating income. |  |  | 1,804,405 |
| Other income and expenses |  |  | 74,537 |
| Income from continuing operations before income taxes |  |  | 1,878,942 |
| Provision for income taxes |  |  | $(613,217)$ |
| Income from continuing operations. |  |  | \$1, 265,725 |
| Basic earnings per share from continuing operations.. |  |  | \$ 0.15 |
| Diluted earnings per share from continuing operations |  |  | \$ 0.14 |

Fiscal 1999
For the Quarter Ended September 30, 1998

|  | Products |  | MEET (R) | Totals |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net sales. | \$4,205,433 | \$ | 710,179 |  | , 612 |
| Cost of goods sold. | 1,729, 251 |  | 568,706 |  | , 957 |
| Gross profit. | 2,476,182 |  | 141,473 |  | , 655 |
| Operating expenses |  |  |  |  |  |
| Marketing and selling. | 751,561 |  | 221,702 |  | , 263 |
| Product development. | 289,586 |  |  |  | , 586 |
| General and administrative |  |  |  |  | ,632 |
| Total operating expenses. |  |  |  |  | , 481 |
| Operating income. |  |  |  |  | , 174 |
| Other income and expenses. |  |  |  |  | , 444) |
| Income from continuing operations before income taxesProvision for income taxes.......................... |  |  |  |  | ,730 |
|  |  |  |  |  | , 366) |
| Income from continuing operations....................... |  |  |  |  | , 364 |
| Basic earnings per share from continuing operations.. |  |  |  | \$ | 0.05 |
| Diluted earnings per share from continuing operations |  |  |  | \$ | 0.05 |


|  | For the Quarter Ended December 31, 1998 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Products | $\begin{gathered} \text { 1-800 LETS } \\ \text { MEET (R) } \end{gathered}$ |  | Totals |
| Net sales. | \$3,843,792 | \$ | 745,154 | \$4,588, 946 |
| Cost of goods sold. | 1,517,012 |  | 606,450 | 2,123,462 |
| Gross profit. | 2,326,780 |  | 138,704 | 2,465,484 |
| Operating expenses |  |  |  |  |
| Marketing and selling. | 718,858 |  | 218,468 | 937,326 |
| Product development. | 347,687 |  |  | 347,687 |
| General and administrative |  |  |  | 553,087 |
| Total operating expenses. |  |  |  | 1,838,100 |
| Operating income. |  |  |  | 627,384 |
| Other income and expenses. |  |  |  | $(15,629)$ |
| Income from continuing operations before income taxes |  |  |  | 611,755 |
| Provision for income taxes. |  |  |  | $(228,429)$ |
| Income from continuing operations. |  |  |  | \$ 383,326 |
| Basic earnings per share from continuing operations. |  |  |  | \$ 0.05 |
| Diluted earnings per share from continuing operations |  |  |  | \$ 0.05 |


|  | For |  | er Ended | , 1999 |
| :---: | :---: | :---: | :---: | :---: |
|  | Products |  | 800 LETS MEET (R) | Totals |
| Net sales. | \$4,211,481 | \$ | 797,320 | \$5, 008, 801 |
| Cost of goods sold. | 1,631,081 |  | 528,533 | 2,159,614 |
| Gross profit. | 2,580,400 |  | 268,787 | 2,849,187 |
| Operating expenses |  |  |  |  |
| Marketing and selling. | 925,344 |  | 223,161 | 1,148,505 |
| Product development. | 287,803 |  |  | 287,803 |
| General and administrative |  |  |  | 723,669 |
| Total operating expenses. |  |  |  | 2,159,977 |
| Operating income.. |  |  |  | 689,210 |
| Other income and expenses |  |  |  | $(25,283)$ |
| Income from continuing operations before income taxes |  |  |  | 663,927 |
| Provision for income taxes. |  |  |  | $(247,643)$ |
| Income from continuing operations. |  |  |  | \$ 416,284 |
| Basic earnings per share from continuing operations.. |  |  |  | \$ 0.05 |
| Diluted earnings per share from continuing operations |  |  |  | \$ 0.05 |
|  | For |  | ter Ended | , 1999 |
|  | Products |  | 800 LETS MEET (R) | Totals |
| Net sales. | \$4,796, 074 | \$ | 958,670 | \$5, 754,744 |
| Cost of goods sold. | 1,792,805 |  | 533,916 | 2,326,721 |
| Gross profit. | 3,003,269 |  | 424,754 | 3,428,023 |
| Operating expenses |  |  |  |  |
| Marketing and selling. | 941,662 |  | 312,884 | 1,254,546 |
| Product development. | 269,610 |  |  | 269,610 |
| General and administrative |  |  |  | 632,276 |
| Total operating expenses. |  |  |  | 2,156,432 |
| Operating income. |  |  |  | 1,271,591 |
| Other income and expenses |  |  |  | $(1,757)$ |
| Income from continuing operations before income taxes |  |  |  | 1,269,834 |
| Provision for income taxes. |  |  |  | $(474,462)$ |
| Income from continuing operations. |  |  |  | \$ 795,372 |
| Basic earnings per share from continuing operations.. |  |  |  | \$ 0.10 |
| Diluted earnings per share from continuing operations |  |  |  | \$ 0.09 |

## 10. Stock Repurchase Program

During April 2001, the Company announced that its board of directors had approved a stock repurchase program to purchase up to 500,000 shares of the Company's common stock over the next six months on the open market or in private transactions. During the fourth quarter of fiscal year 2001, the Company repurchased 15,300 shares on the open market. During the first quarter of fiscal year 2002, the Company repurchased 5,000 shares on the open market. All

## MANAGEMENT'S DISCUSSION AND ANALYSIS OF PLAN OF OPERATION

## General

We develop, manufacture, market and distribute products and services for the conferencing equipment, conferencing services, and broadcast markets. In the fourth quarter of fiscal year 2001, we changed our reportable operating segments to reflect how we evaluate our operating performance and allocate resources. Prior to the fourth quarter of fiscal year 2001, our reportable segments included RFM/Broadcast, Conferencing Products, Conferencing Services and Other. On April 12, 2001, we sold the assets of the remote control portion of the RFM/Broadcast division. Subsequent to this disposal, we report two segments Products and 1-800 LETS MEET(R). In the Product segment, we have applied our core digital technology to the development of products for conferencing, sound reinforcement, assistive listening and broadcast applications. During fiscal 2001, we introduced the PSR1212, the XAP(TM) 800, the ClearOne(R) conference phone, and the VRC2500, which contributed to a $4.4 \%$ increase in product-based revenues in the first quarter of 2002 compared to the first quarter of fiscal 2001. In the 1-800 LETS MEET(R) segment, we focused on increasing sales by adding to our direct sales force, and by engaging new resellers and new private label accounts. These efforts resulted in a $73.0 \%$ increase in service-based revenues in the first quarter of fiscal 2002 compared to the first quarter of fiscal 2001. The 1-800 LETS MEET(R) segment includes revenues and expenses from the conferencing service bureau called 1-800 LETS MEET(R) as well as other private label business conducted by us.

## Discontinued Operations

On April 12, 2001, we sold the assets of the remote control portion of the RFM/Broadcast division to Burk Technology, Inc. of Littleton, MA ("Burk") for $\$ 3.2$ million, including $\$ 750,000$ in cash at closing, and $\$ 1.75$ million in the form of a seven (7) year promissory note, with interest at the rate of nine percent (9\%), secured by a subordinate security interest in the personal property of Burk. The gain associated with the note receivable is recognizable for book purposes but not for tax purposes until cash is received. As such, we have established a deferred tax liability for $\$ 511,000$ in connection with this deferred gain. In addition, up to $\$ 700,000$ more is payable by Burk as a commission over a period of up to seven years. The commission is based upon future net sales of Burk over base sales established within the agreement. This amount will be recognized as received. We realized a gain on the sale of $\$ 1,220,024$, net of applicable income taxes of $\$ 725,788$.

Summary operating results of the discontinued operations are as follows:

| Quarter Ended September | 30, |  |
| :---: | :---: | :---: |
| 2001 | 2000 | 1999 |


| Net sales. | \$ | - | \$ | 696,462 | \$ | $\begin{aligned} & 887,446 \\ & 300,786 \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cost of goods sold |  |  |  | 261,271 |  |  |
| Marketing and selling |  |  |  | 95,737 |  | 158,683 |
| Product development |  | - |  | 43,243 |  | 157,672 |
| Income before income taxes |  |  |  | 296,211 |  | 270,305 |
| Provision for income taxes |  | - |  | $(110,487)$ |  | $(100,824)$ |
| Net income from discontinued operations. | \$ | - | \$ | 185,724 | \$ | 169,481 |
| Basic earnings per share from |  |  |  |  |  |  |
| discontinued operations.... | \$ | 0.00 | \$ | 0.02 | \$ | 0.02 |
| Diluted earnings per share from discontinued operations | \$ | 0.00 | \$ | 0.02 | \$ |  |

## Consolidated Results of Continuing Operations

Sales from continuing operations in the first quarter of fiscal 2002 increased $20.2 \%$ to $\$ 11,220,383$ from $\$ 9,332,996$ in the first quarter of fiscal 2001.

Product revenues grew 4.4\% in the first quarter of fiscal 2002 to \$7,491,317 from $\$ 7,177,723$ in the first quarter of fiscal 2001. This increase was mainly due to continued success of the Audio Perfect(R) product line, as well as the introduction of new products, including the PSR1212 and the XAP(TM) 800. The

Audio Perfect(R) product line began shipping in April of 1998 with the AP800, and also includes the AP10, the AP400, AP Tools, the AP IR Remote, and the APV200-IP. Examples of typical applications using our products are corporate
conference rooms, distance learning rooms, and courtrooms. We have realized more of the revenue associated with such applications as a result of this expanded product line. During the second quarter of fiscal 2001, we began shipping the PSR1212, a digital matrix mixer for the sound reinforcement marketplace. During the fourth quarter of fiscal 2001, we introduced our next generation audio product--the XAP(TM) 800. Sales of these products have continued strongly into fiscal 2002. Product revenues also include telephone interface products, which are used to connect telephone line audio to broadcast audio equipment, and assistive listening products, which provide enhanced audio for people with hearing difficulties.

The 1-800 LETS MEET(R) segment experienced sales growth of $73.0 \%$ in the first quarter of fiscal 2002 as compared to the first quarter of fiscal 2001. Revenues were $\$ 3,729,066$ for the three-month period ended September 30, 2001 as compared to $\$ 2,155,273$ for the three-month period ended September 2000. We offer operator-assisted conferencing; on-demand, reservationless conference calling; Webconferencing; and audio and video streaming. We attributed the growth in sales to an increased customer base due in part to an increase in sales staff for marketing conference calling services, an increase in resellers selling our services, and an overall increase in market size during the past year. Our conference calling services are being marketed not only to corporate clients but also to telephone service providers for resale.

Our gross profit margin from continuing operations was $59.2 \%$ in the first quarter of fiscal 2002 compared to $59.7 \%$ in the first quarter of fiscal 2001. The decrease in gross margins is the result of two factors. First, we implemented a blanket purchase order program for our dealers during the third quarter of fiscal year 2001. This program offers higher discounts off list price in exchange for larger quantity orders. The dealers then have 12 months to take delivery of the product, however, revenue is recorded upon shipment. This program is intended to enable us to better predict our manufacturing schedule, expense levels and net revenues. The second factor is that our 1-800 LETS $\operatorname{MEET}(R)$ segment has a higher cost-of-goods rate. As this segment becomes a larger portion of the total revenue, it will create a lower overall gross margin percentage.

We believe that most of the key components required for the production of our products are currently available in sufficient quantities to meet our needs. We have experienced long component lead times in the past, resulting in increased purchases of these longer lead-time parts. We are now seeing moderating lead times on many components. As lead times decline, inventory levels should also decrease in the future. We also continue to focus on locating other sources for raw materials and enhancing vendor relationships to further ensure adequate materials.

Our operating expenses increased $29.0 \%$ comparing the first quarter of fiscal 2002 to the first quarter of fiscal 2001. Continuing operations expense for the first quarter of fiscal 2002 were $\$ 4,501,045$, as compared to $\$ 3,488,056$ for the first quarter of fiscal 2001.

Marketing and selling expenses for the first quarter of fiscal 2002 were $\$ 2,469,427$ as compared to $\$ 1,912,087$ for the first quarter of fiscal 2001. As a percentage of revenues, marketing and selling expenses increased to $22.0 \%$ for the first quarter of fiscal 2002, compared to $20.5 \%$ for the first quarter of fiscal 2001. The year-over-year increase in marketing and selling expenses was primarily due to our commitment to increase resources for marketing and selling to increase momentum for our new products.

Product development expenses increased $55.1 \%$ when comparing the first quarter of fiscal 2002 to the first quarter of fiscal 2001. Product development expenses for the first quarter of fiscal 2002 were $\$ 751,951$, as compared to $\$ 484,895$ for the first quarter of fiscal 2001. As a percentage of revenues, product development expenses increased to $6.7 \%$ for the first quarter of fiscal 2002 up from 5.2\% for the first quarter of fiscal 2001. The increase in product development expenses is due to increased salaries associated with additional personnel and development costs associated with new product development.

General and administrative expenses increased $17.3 \%$ for the first quarter of fiscal 2002 as compared to the first quarter of fiscal 2001. Expenses for the first quarter of fiscal 2002 were $\$ 1,279,667$ as compared to $\$ 1,091,074$ for the first quarter of fiscal 2001. General and administrative expenses were $11.4 \%$ of revenues for the first quarter of fiscal 2002, compared to $11.7 \%$ for the first quarter of fiscal 2001. The increase in dollars were the costs incurred in hiring personnel to support increased sales volume and the infrastructure costs associated with the hiring of such new personnel.

Interest income increased $46.3 \%$ for the first quarter of fiscal 2002 as compared to the first quarter of fiscal 2001. This increase is due to the increase in cash and cash equivalents.

Interest expense decreased $60.3 \%$ when comparing the first quarter of fiscal 2002 to the first quarter of fiscal 2001, due to the maturing of certain of our capital leases.

During the first quarter of fiscal 2002, income tax expense for continuing operations was calculated at a combined federal and state effective tax rate of approximately $38.2 \%$, resulting in an income tax expense of $\$ 870,581$. This compares to the first quarter of fiscal 2001, where the effective tax rate was $37.3 \%$, and the income tax expense for continuing operations was $\$ 799,513$.

Net income from continuing operations for the first quarter of fiscal 2002 was $\$ 1,411,706$, or an increase of $5.0 \%$, compared to net income from continuing operations of $\$ 1,343,954$ for the first quarter of fiscal 2001. These results are due to increased revenues offset by increases in expenses as described above.

## Financial Condition and Liquidity

We have cash and cash equivalents of $\$ 7.9$ million on September 30, 2001, which represents an increase of $\$ 1.0$ million compared to cash and cash equivalents of $\$ 6.9$ million on and June 30, 2001. Based upon continuing operations, net operating activities provided cash of $\$ 1.4$ million in the first quarter of fiscal 2002. Net investing activities used cash of $\$ 0.4$ million primarily due to expenditures for property and equipment. Net cash used for financing activities was $\$ 0.1$ million.

We have an available revolving line of credit of $\$ 5.0$ million, which is secured by our accounts receivable and inventory. The interest rate on the line of credit is variable ( 250 basis points over the London Interbank Offered Rate (LIBOR) or prime less 0.25 percent, whichever we choose). The borrowing rate was 5.16 percent on September 30, 2001. There was no outstanding balance on September 30, 2001. The line of credit was renewed as of December 22, 2000 and will expire on December 22, 2001. Borrowings under the line of credit are subject to certain financial and operating covenants. We were in compliance with these covenants on September 30, 2001.

During April 2001, we announced that our board of directors had approved a stock repurchase program to purchase up to 500,000 shares of our common stock over the following six months. These purchases are discretionary on the part of management and are to be made on the open market or in private transactions. In the first quarter of fiscal 2002, we repurchased and subsequently retired 5,000 shares for $\$ 52,964$. Prior to that time, we had repurchased and retired 15,300 shares.

We believe that our working capital, bank line of credit and cash flows from operating activities will be sufficient to meet our operating and capital expenditure requirements for continuing operations for the next twelve months. In the longer term, or if we experience a decline in revenue, or in the event of other unforeseen events, we may require additional funds and may seek to raise such funds through public or private equity or debt financing, bank lines of credit, or other sources. No assurance can be given that additional financing will be available or, if available, will be on terms favorable to us. See "Factors that May Affect Future Results - Limited Capitalization".

Subsequent Event - Purchase of Ivron Systems, Ltd.
On October 3, 2001, we caused our wholly owned subsidiary, Gentner Ventures, Inc., to purchase all of the issued and outstanding shares of Ivron Systems, Ltd., of Dublin, Ireland ("Ivron"). Ivron is a privately-held developer of video conferencing technology and equipment. Following the closing, Michael Peirce, the former chairman of Ivron, was appointed to our board of directors. In addition, the majority of the Ivron employees remained with us.

At the closing, each of the six Ivron shareholders received approximately US $\$ 1.12$ per Ivron common share. There were 5,366,637 Ivron common shares outstanding at the time. Following June 30, 2002 each former Ivron shareholder will receive approximately . 08 shares of our common stock for each Ivron share previously held, provided that certain video product development contingencies are met. Thereafter, for our completed fiscal years 2003 and 2004, the former Ivron shareholders may share in up to US\$17,000,000 of additional consideration provided that we achieve certain EPS targets.

As part of the transaction, all outstanding options to purchase Ivron shares were cancelled in consideration for an aggregate cash payment of US\$650,000 to the optionees. In addition, the former Ivron optionees who remain with Ivron are eligible to participate in a cash bonus program that will pay bonuses based on our performance in fiscal years 2003 and 2004. The maximum amount payable under this bonus program is an aggregate of US\$1,000,000.

The total value of the consideration paid was determined based on arm's length negotiations between us and the Ivron shareholders, that took into account a number of factors of the business including historic revenues, operating history, products, intellectual property and other factors.

Factors that May Affect Future Results
THIS QUARTERLY REPORT ON FORM 10-Q CONTAINS FORWARD-LOOKING STATEMENTS WITHIN the meaning of SECTION 27A OF THE SECURITIES ACT OF 1933, AS AMENDED. FORWARD-LOOKING STATEMENTS RELATE TO OUR FUTURE PLANS, OBJECTIVES, EXPECTATIONS,

AND INTENTIONS. THESE STATEMENTS MAY BE RECOGNIZED BY THE USE OF WORDS SUCH AS "BELIEVES," "EXPECTS," "MAY," "WILL," "INTENDS," "PLANS," "SHOULD," "SEEKS," "ANTICIPATES," AND SIMILAR EXPRESSIONS. IN PARTICULAR, STATEMENTS REGARDING OUR MARKETS AND MARKET SHARE, DEMAND FOR OUR PRODUCTS AND SERVICES, FCC ACTIONS,

MANUFACTURING CAPACITY AND COMPONENT AVAILABILITY, AND THE DEVELOPMENT AND INTRODUCTION OF NEW PRODUCTS AND SERVICES ARE FORWARD-LOOKING STATEMENTS AND SUBJECT TO MATERIAL RISKS. ACTUAL RESULTS COULD DIFFER MATERIALLY FROM THOSE PROJECTED IN THE FORWARD-LOOKING STATEMENTS AS A RESULT OF THE FACTORS SET FORTH BELOW AND THE MATTERS SET FORTH IN THE REPORT GENERALLY. WE CAUTION THE READER, HOWEVER, THAT THIS LIST OF FACTORS MAY NOT BE EXHAUSTIVE, PARTICULARLY WITH RESPECT TO FUTURE FACTORS. ANY FORWARD-LOOKING STATEMENTS ARE MADE PURSUANT TO THE PRIVATE SECURITIES LITIGATION REFORM ACT OF 1995 AND, AS SUCH, SPEAK ONLY AS OF THE DATE MADE. WE UNDERTAKE NO RESPONSIBILITY TO UPDATE PUBLICLY ANY FORWARD-LOOKING STATEMENTS FOR ANY REASON, EVEN IF NEW INFORMATION BECOMES AVAILABLE OR OTHER EVENTS OCCUR IN THE FUTURE.

## Rapid Technological Change

The products and services markets are highly competitive and characterized by rapid technological change. Our future performance will depend in large part upon our ability to remain competitive and to develop and market new products and services in these markets in a timely fashion that responds to customers' needs and incorporates new technology and standards.

We may not be able to design and manufacture products that address customer needs or achieve market acceptance. Any significant failure to design, manufacture, and successfully introduce new products or services could materially harm our business.

The markets in which we compete have historically involved the introduction of new and technologically advanced products and services that cost less or perform better. If we are not competitive in our research and development efforts, our products may become obsolete or be priced above competitive levels.

Although we believe that, based on performance and price, our products and services are currently attractive to customers, there can be no assurance that competitors will not introduce comparable or technologically superior products or services, which are priced more favorably than ours.

## Competition

The markets for our products and services are highly competitive. These markets include our traditional dealer channel, the conferencing services market, and the retail market. We compete with businesses having substantially greater financial, research and development, manufacturing, marketing, and other resources. If we fail to maintain or enhance our competitive position, we could experience pricing pressures and reduced sales, margin, profits, and market share, each of which could materially harm us.

General Economic Condition
As our business has grown, we have become increasingly subject to adverse changes in general economic conditions, which can result in reductions in capital expenditures by customers, longer sales cycles, deferral or delay of purchase commitments for products, and increased price competition. Although these factors have not materially impacted us in recent years, if the current economic slowdown continues or worsens, these factors could adversely affect our business and results of operations.

## Marketing

We are subject to the risks inherent in the marketing and sale of current and new products and services in an evolving marketplace. We must effectively allocate our resources to the marketing and sale of these products through diverse channels of distribution. Our current strategy is to establish distribution channels and direct selling efforts in markets where we believe there is a growing need for our products and services. For example, with the acquisition of the clearone assets we have expanded our products to include the retail market. There can be no assurance that this strategy will prove successful.

Difficulties in Managing Growth
We are experiencing a period of significant expansion in personnel, facilities and infrastructure, and we anticipate that further expansion will be required to address potential growth in our customer base and market opportunities. This expansion will require continued application of management, operational and financial resources.

To manage the expected growth of operations and personnel, we may need to improve our transaction processing, operational and financial systems, procedures and controls. Our current and planned personnel, systems, procedures

Orders from our resellers are based on demand from end-users. Prospective end-user demand is difficult to measure. This means that any period could be adversely impacted by lower end-user demand, which could in turn negatively affect orders we receive from resellers. Our expectation for both short- and long-term future net revenues are based on our own estimate of future demand as well as backlog based on the blanket purchase order program, as discussed above. We also base expense levels on those revenue estimates. If our estimates are not accurate, our financial performance could be adversely affected.

## Dependence on Distribution Network

We market our products primarily through a network of dealers and master distributors. All of our agreements regarding such dealers and distributors are non-exclusive and terminable at will by either party. Although we believe that our relationships with such dealers and distributors are good, there can be no assurance that any or all such dealers or distributors will continue to offer our products.

Price discounts to our distribution channel are based on performance. However, there are no obligations on the part of such dealers and distributors to provide any specified level of support to our products or to devote any specific time, resources or efforts to the marketing of our products. There are no prohibitions on dealers or distributors offering products that are competitive with ours. Most dealers do offer competitive products. We reserve the right to maintain house accounts, which are for products sold directly to customers. The loss of dealers or distributors could have a material adverse effect on our business.

## Limited Capitalization

As of September 30, 2001, we had $\$ 7.9$ million in cash and $\$ 18.5$ million in working capital. We may be required to seek additional financing if anticipated levels of revenue are not realized, if higher than anticipated costs are incurred in the development, manufacture, or marketing of our products, or if product demand exceeds expected levels. There can be no assurance that any additional financing would be available on acceptable terms, or at all.

In addition, our $\$ 5$ million revolving line of credit matures in December of 2001 and there can be no assurance that we will be able to extend the maturity date of the line of credit or obtain a replacement line of credit from another commercial institution. We have no outstanding balance payable on the line of credit as of September 30, 2001. To the extent the line of credit is not extended or replaced and cash from operations is insufficient to fund operations, we may be required to seek additional financing.

Telecommunications and Information Systems Network
We are highly reliant on our network equipment, telecommunications providers, data, and software, to support all of our functions. Our conference calling services rely 100 percent on the network for our revenues. While we endeavor to provide for failures in the network by providing back-up systems and procedures, there is no guarantee that these back-up systems and procedures will operate satisfactorily in an emergency. Should we experience such a failure, it could seriously jeopardize our ability to continue operations. In particular, should our conference calling services experience even a short term interruption of our network or telecommunication providers, our ongoing customers may choose a different provider, and our reputation may be damaged, reducing our attractiveness to new customers.

Dependence on Supplier and Single Source of Supply
Certain electronic components used in connection with our products can only be obtained from single manufacturers and we are dependent upon the ability of these manufacturers to deliver such components to our suppliers so that they can meet our delivery schedules. We do not have written commitments from such suppliers to fulfill our future requirements. Our suppliers maintain an inventory of such components, but there can be no assurance that such components will always be readily available, available at reasonable prices, available in sufficient quantities, or deliverable in a timely fashion. If such key components become unavailable, it is likely that we will experience delays, which could be significant, in production and delivery of our products unless and until we can otherwise procure the required component or components at competitive prices, if at all. The lack of availability of these components could have a materially adverse effect on us.

We believe that most of the key components required for the production of our products are currently available in sufficient quantities. We have experienced
long component lead times in the past, but have experienced improved lead times on many products. Even though we have purchased more of these "longer-lead-time" parts to ensure continued delivery of products, reduction in these inventories have tracked with the reduction of lead times. Suppliers of some of these components are currently or may become our competitors, which might also affect the availability of key components. It is possible that other components
required in the future may necessitate custom fabrication in accordance with specifications developed or to be developed by us. Also, in the event we, or any of the manufacturers whose products we expect to utilize in the manufacture of our products, are unable to develop or acquire components in a timely fashion, our ability to achieve production yields, revenues and net income may be adversely affected.

Software Risks
We have developed custom software for our products and have licensed additional software from third parties. This software may contain undetected errors, defects or bugs. Although we have not suffered significant harm from any errors or defects to date, we may discover significant errors or defects in the future that we may or may not be able to fix or fix in a timely or cost effective manner. Our inability to do so could harm our business.

## Manufacturing Process Risks

While we have substantial experience in designing and manufacturing our products, we may still experience technical difficulties and delays with the manufacturing of our products. Potential difficulties in the design and manufacturing process that could be experienced by us include difficulty in meeting required specifications, difficulty in achieving necessary manufacturing efficiencies, and difficulties in obtaining materials on a timely basis.

## Reliance on Efficiency of Distribution and Third Parties

Our financial performance is dependent in part on our ability to provide prompt, accurate, and complete services to customers on a timely and competitive basis. Delays in distribution in our day-to-day operations or material increases in our costs of procuring and delivering products could have an adverse effect on our results of operations. Any failure of either our computer operating systems, the Internet or our telephone system could adversely affect our ability to receive and process customers' orders and ship products on a timely basis. Strikes or other service interruptions affecting Federal Express Corporation, United Parcel Service of America, Inc., or other common carriers we use to receive necessary components or other materials or to ship our products also could impair our ability to deliver products on a timely and cost-effective basis.

## Lack of Patent Protection

We currently rely primarily on a combination of trade secret, copyright, trademark, and nondisclosure agreements to establish and protect our proprietary rights in our products. There can be no assurance that others will not independently develop similar technologies, or duplicate or design around aspects of our technology. We believe that our products and other proprietary rights do not infringe any proprietary rights of third parties. There can be no assurance, however, that third parties will not assert infringement claims in the future. Such claims could divert management's attention and be expensive, regardless of their merit. In the event of a claim, we might be required to license third party technology or redesign our products, which may not be possible or economically feasible.

## Government Funding and Regulation

In the conferencing market, we are dependent on government funding to place our distance learning sales and courtroom equipment sales. In the event government funding was stopped, these sales would be negatively impacted. Additionally, many of our products are subject to governmental regulations. New regulations could significantly adversely impact sales.

Dividends Unlikely
We have never paid cash dividends on our securities and do not intend to declare or pay cash dividends in the foreseeable future. Earnings are expected to be retained to finance and expand our business. Furthermore, our revolving line of credit prohibits the payment of dividends on our Common Stock.

Potential Dilutive Effect of Outstanding Options and Possible Negative Effect of Future Financing

We have outstanding options issued under our 1990 Incentive Plan and the 1998 Stock Option Plan, which include options to purchase up to $3,200,000$ shares of Common Stock granted or available for grant. As of September 30, 2001, the Plans have 1,957,798 options outstanding. Holders of these options are given an opportunity to profit from a rise in the market price of our Common Stock with a resulting dilution in the interests of the other stockholders. The holders of the options may exercise them at a time when we might be able to obtain

We are substantially dependent upon certain of our employees, including Frances M. Flood, President and Chief Executive Officer and a director and shareholder. The loss of Ms. Flood could have a material adverse effect on us. We currently have in place a key person life insurance policy on the life of Ms. Flood in the amount of \$5,000,000.

## Possible Control by Officers and Directors

Our officers and directors together had beneficial ownership of approximately 26.9 percent of our Common Stock (including options that are currently exercisable or exercisable within sixty (60) days) as of November 1, 2001. This significant holding in the aggregate places the officers and directors in a position, when acting together, to effectively control us and could delay or prevent a change in control.

Collectability of Outstanding Receivables

We grant credit without requiring collateral to substantially all of our customers. Although the possibility of a large percentage of customers defaulting exists, we believe this scenario to be highly unlikely.

International Sales and Related Risks

International sales represent a significant portion of our total revenue. For example, international sales represented 11 percent of our total sales for the first quarter of fiscal 2002 and 12 percent for the first quarter of fiscal 2001. If we are unable to maintain international market demand, our results of operations could be materially harmed. Our international business is subject to the financial and operating risks of conducting business internationally, including: unexpected changes in, or imposition of, legislative or regulatory requirements; fluctuating exchange rates, tariffs and other barriers; difficulties in staffing and managing foreign subsidiary operations; export restrictions; greater difficulties in accounts receivable collection and longer payment cycles; potentially adverse tax consequences; and potential hostilities and changes in diplomatic and trade relationships.

During October 2000, we established Gentner Communications EuMEA GmbH, a wholly owned subsidiary headquartered in Nuremberg, Germany. The subsidiary began operations during December 2000. Gentner EuMEA focuses on distribution, technical support, and training in Europe, the Middle East and Africa.

Our sales in the international market are denominated in U.S. Dollars and, Gentner EuMEA transacts business in U.S. Dollars; however, its financial statements are prepared in the Euro according to German accounting principles. Consolidation of Gentner EuMEA's financial statements with ours, under United States generally accepted accounting principles, requires remeasurement to U.S. Dollars which is subject to exchange rate risks.

## Euro Conversion

On January 1, 1999, eleven member countries of the European Union established fixed conversion rates between their existing currencies ("legal currencies") and one common currency, the Euro. The Euro is now trading on currency exchanges and may be used in certain transactions such as electronic payments. Beginning in January 2002, new Euro-denominated notes and coins will be used, and legacy currencies will be withdrawn from circulation. The conversion to the Euro has eliminated currency exchange rate risk for transactions between the member countries, which for us primarily consists of sales to certain customers and payments to certain suppliers. We are currently addressing the issues involved with the new currency, which include converting information technology systems, recalculating currency risk, and revising processes for preparing accounting and taxation records. Based on the work completed so far, we do not believe the Euro conversion will have a significant impact on the results of our operations or cash flows.

In July 2001, the FASB issued SFAS No. 141, "Business Combinations." SFAS 141 establishes new standards for accounting and reporting requirements for business combinations and supersedes APB Opinion No. 16, "Business Combinations" and SFAS No. 38, "Accounting for Preacquisition Contingencies of Purchased Enterprises." SFAS No. 141 requires that the purchase method of accounting be used for all business combinations initiated after June 30, 2001. Use of the pooling-of-interest method is now prohibited. The statement applies to any business combinations accounted for using the purchase method for which the date of acquisition is July 1, 2001 or later, modifies the criteria for recognizing intangible assets and expands disclosure requirements. We are continuing to evaluate the impact of this statement on our financial statements.

In July 2001, the FASB issued SFAS No. 142, "Goodwill and Other Intangible Assets" which addresses financial accounting and reporting for acquired goodwill and other intangible assets and supersedes APB Opinion No. 17, "Intangible Assets." SFAS No. 142 eliminates amortization of goodwill and intangible assets with indefinite lives and instead sets forth methods to periodically evaluate goodwill for impairment. SFAS No. 142 provides guidance for testing goodwill and intangible assets that will not be amortized for impairment. The amortization provisions of Statement 142 apply to goodwill and intangible assets acquired after June 30, 2001. With respect to goodwill and intangible assets acquired prior to July 1, 2001, companies are required to adopt Statement 142 in their fiscal year beginning after December 15, 2001 (i.e., January 1, 2002 for calendar year companies). Early adoption is permitted for companies with fiscal years beginning after March 15, 2001 provided that their first quarter financial statements have not been issued. We plan to adopt this statement on July 1, 2002 and, as such, we are continuing to evaluate the impact of this statement on our financial statements.

In August 2001, the FASB issued SFAS No. 144, "Accounting for the Impairment or Disposal of Long-Lived Assets." This Statement addresses financial accounting and reporting for the impairment or disposal of long-lived assets. This Statement supersedes FASB Statement No. 121, "Accounting for the Impairment of Long-Lived Assets and for Long-Lived Assets to be Disposed Of," and the accounting and reporting provisions of APB Opinion No. 30, "Reporting the Results of Operations and Reporting the Effects of Disposal of a Segment of a Business, and Extraordinary, Unusual, and Infrequently Occurring Events and Transactions," for the disposal of a segment of a business (as previously defined in that opinion). This Statement also amends ARB No. 51, "Consolidated Financial Statements," to eliminate the consolidation for a subsidiary for which control is likely to be temporary. We are required to adopt SFAS No. 144 effective July 1, 2002. We are currently evaluating the impact of this statement on our financial statements.

## QUALITATIVE AND QUANTITATIVE <br> DISCOSURES ABOUT MARKET RISK

Market risk represents the risk of changes in value of a financial instrument, derivative or non-derivative, caused by fluctuations in interest rates, foreign exchange rates and equity prices. Changes in these factors could cause fluctuations in the results of our operations and cash flows. In the ordinary course of business, we are exposed to foreign currency and interest rate risks. These risks primarily relate to the sale of products and services to foreign customers and changes in interest rates on our capital leases.

We currently have limited market-risk-sensitive instruments related to interest rates. Our capital lease obligations total $\$ 167,000$ at September 30, 2001. We do not have significant exposure to changing interest rates on these capital leases because interest rates for the majority of the capital leases are fixed. We have not undertaken any additional actions to cover interest rate market risk and are not a party to any other interest rate market risk management activities. A hypothetical 10 percent change in market interst rates of the next year would not impact our earnings or cash flows as the interest rates on the majority of the capital leases are fixed.

We do not purchase or hold any derivative financial instruments for trading purposes.

## Item 6. Exhibits and Reports on Form 8-K

(a) Exhibits

EXHIBIT
NUMBER
DESCRIPTION

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3.1(1) Articles of Incorporation and all amendments thereto through March 1, 1988. (Page 10) (incorporated by reference from the Company's Annual Report on Form 10-K for the fiscal year ended June 30, 1989)
3.2(1) Amendment to Articles of Incorporation, dated July 1, 1991. (Page 65) (incorporated by reference from the Company's Annual Report on Form 10-K for the fiscal year ended June 30, 1991)
3.3(1) Bylaws, as amended on August 24, 1993. (Page 16) (incorporated by reference from the Company's Annual Report on Form 10-KSB for the fiscal year ended June 30, 1993)

1 Denotes exhibits specifically incorporated into this Form 10-Q by reference, pursuant to Regulation S-K, Item 10. These documents are located under File No. 0-17219 and are located at the Securities and Exchange Commission, Public Reference Branch, 450 South 5th St., N.W., Washington, DC 20549 .
(b) Reports on Form 8-K
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A report on Form $8-\mathrm{K}$ was filed on October 18, 2001, to announce the purchase of Ivron Systems, Ltd.

Pursuant to the requirements of the Securities and Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

GENTNER COMMUNICATIONS CORPORATION
/s/ Randall J. Wichinski
Randall J. Wichinski
Chief Financial Officer and Vice President

Date: November 12, 2001

